



OVERVIEW LED COLOR AND BLINK CODES

Power LED



Description

- Start up device
- Normal operation
- Configuration mode is active

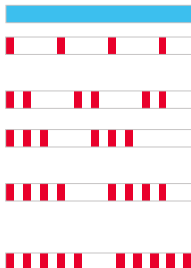
Uplink LED



Description

- SERA switched off
- SERA connecting
- SERA standby mode
- SERA connected (normal operation)

Status LED



Description

- Normal operation
- No connection to the local Network
- Can't obtain an IP address
- Default gateway is unreachable
- DNS Server is unreachable
- No connection to HOOC Cloud

Possible cause of error

- The network cable is not plugged in or there is no device (e.g. switch) at the other end of the network cable.
- Network cable defective
- There is no DHCP server in the network segment of the HOOC Connect.
- There is no default gateway (router) in the network segment of the HOOC Connect.
- Default gateway blocks ICMP requests.
- The DNS server used is not configured correctly.
- The DNS server (local or provider's) cannot be reached.
- If the provider's DNS server is used, the firewall may block access (e.g. 8.8.8.8 - google).
- There is no internet connection.
- Port 443 (outgoing) may be blocked by the firewall.
- You may be using a web proxy. The connection to the HOOC Cloud does not work behind a Webproxy.

RESET-BUTTON

	1 Sek.	Enable configuration mode
	5 Sek.	Restart gateway
	15 Sek.	Reset to factory settings