



Power LED

Description

	Start phase 1. device is not yet ready for operation	
	Start phase 2. device is not yet ready for operation	
	Normal operation	

Uplink LED

Description

Possible cause of error

	Start phase 1. device is not yet ready for operation	
	Start phase 2. device is not yet ready for operation	
	Configuration mode is active	
	Normal operation	
	No connection to the local Network	<ul style="list-style-type: none"> The network cable is not plugged in or there is no device (e.g. switch) at the other end of the network cable. Network cable defective
	Can't obtain an IP address	<ul style="list-style-type: none"> There is no DHCP server in the network segment of the HOOC Connect.
	Default gateway is unreachable	<ul style="list-style-type: none"> There is no default gateway (router) in the network segment of the HOOC Connect. Default gateway blocks ICMP requests.
	DNS Server is unreachable	<ul style="list-style-type: none"> The DNS server used is not configured correctly. The DNS server (local or provider's) cannot be reached. If the provider's DNS server is used, the firewall may block access (e.g. 8.8.8.8 - google).
	No connection to HOOC Cloud	<ul style="list-style-type: none"> There is no internet connection. Port 443 (outgoing) may be blocked by the firewall. You may be using a web proxy. The connection to the HOOC Cloud does not work behind a Webproxy.

Status LED

Description

Possible cause of error

	Start phase 1. device is not yet ready for operation	
	Start phase 2. device is not yet ready for operation	
	Normal operation	
	Processor temperature greater than 80 °C	<ul style="list-style-type: none"> Operating ambient temperature too high
	No connection to time server	<ul style="list-style-type: none"> There is no internet connection. Port 443 (outgoing) may be blocked by the firewall. You may be using a web proxy. The connection to the HOOC Cloud does not work behind a Webproxy.
	No connection to log server	<ul style="list-style-type: none"> There is no internet connection. Port 10514 (outgoing) may be blocked by the firewall. This error can be ignored because the log server is not necessarily used.