



OVERVIEW LED COLOR AND BLINK CODES

Status LED	Description	Possible cause of error
	Start up device / Configuration mode is active	
	SERA switched off	
	SERA connecting	
	SERA standby mode	
	SERA connected (normal operation)	
	No connection to the local Network	<ul style="list-style-type: none"> The network cable is not plugged in or there is no device (e.g. switch) at the other end of the network cable. Network cable defective
	Can't obtain an IP address	<ul style="list-style-type: none"> There is no DHCP server in the network segment of the HOOC Connect.
	Default gateway is unreachable	<ul style="list-style-type: none"> There is no default gateway (router) in the network segment of the HOOC Connect. Default gateway blocks ICMP requests.
	DNS Server is unreachable	<ul style="list-style-type: none"> The DNS server used is not configured correctly. The DNS server (local or provider's) cannot be reached. If the provider's DNS server is used, the firewall may block access (e.g. 8.8.8.8 - google).
	No connection to HOOC Cloud	<ul style="list-style-type: none"> There is no internet connection. Port 443 (outgoing) may be blocked by the firewall. You may be using a web proxy. The connection to the HOOC Cloud does not work behind a Webproxy.

RESET-BUTTON

	1 Sek.	Enable configuration mode
	5 Sek.	Restart gateway
	15 Sek.	Reset to factory settings