LAN

LED Power
LED Uplink
LED Status

Reset-Button

Power Supply

OVERVIEW LED COLOR AND BLINK CODES

Power LED	**Description**
	Start up device
	Normal operation
	Configuration mode is aktive

Uplink LED	**Description**
	SERA switched off
	SERA connecting
	SERA standby mode
	SERA connected (normal operation)

Status LED	**Description**	**Possible cause of error**
	Normal operation	
	No connection to the local Network	• The network cable is not plugged in or there is no device (e.g. switch) at the other end of the network cable. • Network cable defective
	Can't obtain an IP address	• There is no DHCP server in the network segment of the HOOC Connect.
	Default gateway is unreachable	• There is no default gateway (router) in the network segment of the HOOC Connect. • Default gateway blocks ICMP requests.
	DNS Server is unreachable	• The DNS server used is not configured correctly. • The DNS server (local or provider's) cannot be reached. • If the provider's DNS server is used, the firewall may block access (e.g. 8.8.8.8 - google).
	No connection to HOOC Cloud	• There is no internet connection. • Port 443 (outgoing) may be blocked by the firewall. • You may be using a web proxy. The connection to the HOOC Cloud does not work behind a Webproxy.

RESET-BUTTON

🕐	1 Sek.	Enable configuration mode
🕐	5 Sek.	Restart gateway
🕐	15 Sek.	Reset to factory settings